

STAFF AND PLAN VENDORS CONTACT INFORMATION

Plan/Service	Administrator	Contact
Anthem BlueCross and BlueShield of Georgia Medical Plans: HSA, HMO, POS, Medicare HMO, Medicare Indemnity PPO and PPO Plus (Closed)	Anthem (BlueCross and BlueShield of Georgia)	800-474-2227 anthem.com
Anthem ANTHEM BCBS GA Pre-Admission Certification and Referral Authorization	Anthem (BlueCross and BlueShield of Georgia)	800-662-9023 800-722-6614
Anthem ANTHEM BCBS Prescription Drugs (Retail)	Anthem	855-343-4851 anthem.com
Ingenio Rx Prescription Drugs (Mail Order) (Anthem Plans) –Mail Order/Member Services	Ingenio Rx (Anthem)	833-270-6379 anthem.com
Specialty Pharmacy		833-255-0645
Metlife	Life Insurance	800-638-5000
Mental Health and Substance Abuse Care and Services	Anthem (BlueCross and BlueShield of Georgia)	800-292-2879 anthem.com
Retiree Assistance Program	Anthem (BlueCross and BlueShield of Georgia)	800-999-7222 www.AnthemEAP.com (password: Fulton)
Kaiser HMO Plan	Kaiser Permanente	404-239-6940 my.kp.org/Fulton
Health Savings Account (HSA Plan)	Anthem Act Wise	800-474-2227
Aetna Medicare Advantage PPO Plan Enhanced Aetna Medicare Advantage PPO Plan	Aetna	800-307-4830 (TTY/TDD: 711)
Dental Plans	Aetna	877-238-6200 www.aetna.com
Vision Plan	EyeMed	866-723-0513 www.eyemedvisioncare.com

YOUR FULTON COUNTY PENSION TEAM

Name	Responsibilities/Title	Contact
Akaia Fisher	Retiree Benefit Questions	akaia.fisher@fultoncountyga.gov (404) 612-7606
Maxine Wright	Retiree Benefit Questions	maxine.wright@fultoncountyga.gov (404) 612-7606
Chawanis Ash	Duplicate 1099R, Pension Award Letters	chawanis.ash@fultoncountyga.gov (404) 612-7606
Brenda Fout	Defined benefit and defined contribution plan calculations and estimates	brenda.fout@fultoncountyga.gov (404) 612-7606
Anthony Glover	Change of address, change of bank for direct deposit, life insurance, general pension information	Anthony.glover@fultoncountyga.gov (404) 612-7606
Verna Thomas	Benefits Supervisor	verna.thomas@fultoncountyga.gov (404) 612-7639
Vacant	Pension Administrator	(404) 612-7672
Melissa Barnett	Retiree Benefits Manager	melissa.barnett@fultoncountyga.gov (404) 612-4243