

Important Contacts

Plan/Service	Administrator	Phone	Website
Retiree Benefits Office	Fulton County	404-612-7600	fultoncountyga.gov
PREVENTIVE SERVICES			
Anthem HSA Plan Anthem POS Plan Anthem HMO Plan Anthem Medicare Indemnity Plan Anthem Medicare HMO Plan Anthem Medicare PPO Plus Plan	Anthem	800-474-2227 Pre-admission: 800-662-9023 Pre-certification and referral authorization: 800-722-6614 Mental health and substance abuse: 800-292-2879	anthem.com
Prescription Drugs	CarelonRx	833-270-6379	
Prescription Drug Mail-Order Program			
Specialty Pharmacy		833-255-0645	
Health Savings Account (HSA Plan)	MetLife Participant Services	833-571-0500	MetLife@service.healthaccountservices.com
AETNA MEDICAL PLANS			
Aetna Basic Medicare Advantage Plan Aetna Enhanced Medicare Advantage Plan	Aetna	800-307-4830 (TTY/TDD: 711)	aetna.com
KAISER MEDICAL PLANS			
Kaiser HMO Plan Kaiser Senior Advantage Plan	Kaiser Permanente	404-239-6940 800-232-4404	my.kp.org/fulton
OTHER BENEFITS			
Aetna Dental PPO Plan Aetna Dental HMO Plan	Aetna	877-238-6200	aetna.com
Superior Vision PPO Plan	Superior Vision	800-507-3800	superiorvision.com
Life Insurance	MetLife	800-638-5000	metlife.com
Employee Assistance Program	Anthem	800-999-7222	anthemeap.com (password: Fulton)

